

Children's A&E: information for parents

Blocked tear ducts in babies

What is the tear duct?

The tear duct (nasolacrimal duct) is a tiny passage running from the inner corner of the eyelids to the inside of the nose. It drains away the tears and mucus that the eye constantly produces.

What is a blocked tear duct?

One in five babies is born with a tear duct that is not yet open in one or both eyes. This can cause watery or sticky eyes.

Is it serious?

No. The problem does not damage the eyes or the vision and is harmless. In most babies, the condition clears by itself before they are one or two years old.

Possible problems

The eyelid skin may become sore because of the constant wetness. The eye may sometimes be slightly pink, but no treatment is needed for this. Occasionally, there may be conjunctivitis (red, inflamed eye) which may require antibiotic drops. Very rarely, the tear sac can become swollen and infected (dacryocystitis).

What treatment is needed?

Keep the skin clean and dry using cotton wool and clean water. If the skin becomes sore, apply Vaseline to cleaned, dry skin to protect it. Tear duct massage, by applying firm pressure to the inner corner of the eyelids several times per day, may help clear the blockage. Eye drops are not required, even if the discharge is mucky, unless the eye itself is very red.

When should an operation be done for blocked tear duct?

If a blocked tear duct does not improve after the age of one year, and the symptoms are bad enough, probing of the tear duct can be performed under general anaesthesia. But in most cases, it is safe to wait longer – many of the symptoms still improve with time alone. If the blocked tear duct does not get better after one year of age and you wish to consider an operation, please ask your GP to refer your baby in to the clinic.

What to look out for:

A tender red lump or swelling appears in the inner corner of the eyelids – this can indicate a serious infection of the tear sac (dacryocystitis).

If you are worried please call the advice line below or alternatively you can attend casualty for a further examination.

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The Children's Eye Casualty is in the Richard Desmond Children's Eye Centre

Opening hours 9am - 4pm Monday to Friday. Outside of these hours, please attend the main eye casualty at Moorfields.

Moorfields Direct telephone helpline

Phone: 020 7566 2345
Monday to Friday, 9am to 4.30pm,

for information and advice on eye conditions and treatments from experienced ophthalmic-trained nurses.

Patient advice and liaison service (PALS)

Phone: 020 7566 2324 or 020 7566 2325
Email: pals@moorfields.nhs.uk
Moorfields' PALS team provides confidential advice and support to help you sort out any concerns you may have about the care we provide, guiding you through the different services available at Moorfields. The PALS team can also advise you on how to make a complaint.

Your right to treatment within 18 weeks

Under the NHS constitution, all patients have the right to start their consultant-led treatment within 18 weeks of being referred by their GP. Moorfields is committed to fulfilling this right, but if you feel that we have failed to do so, please contact our patient advice and liaison service (PALS) who will be able to advise you further – see above for contact details. For more information about your rights under the NHS constitution, please visit www.nhs.uk/choiceinthenhs.